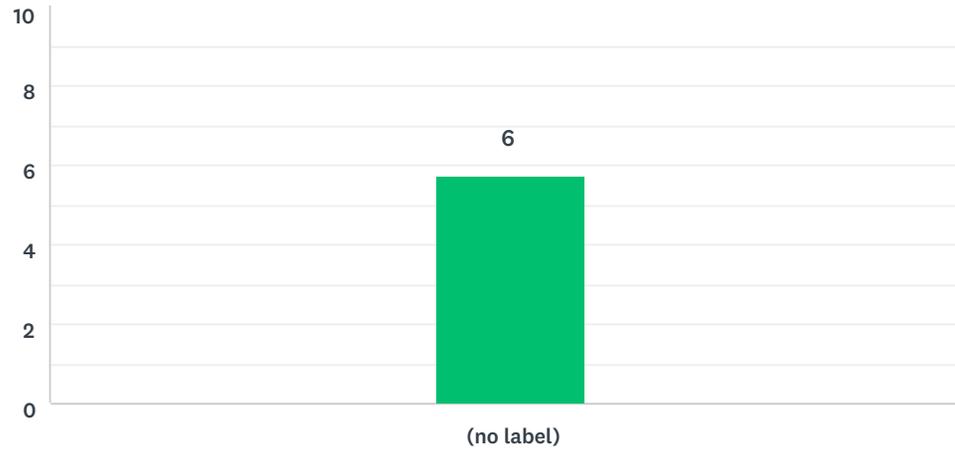


# Q1 How does the Homeless Population affect your Business?

Answered: 280 Skipped: 0

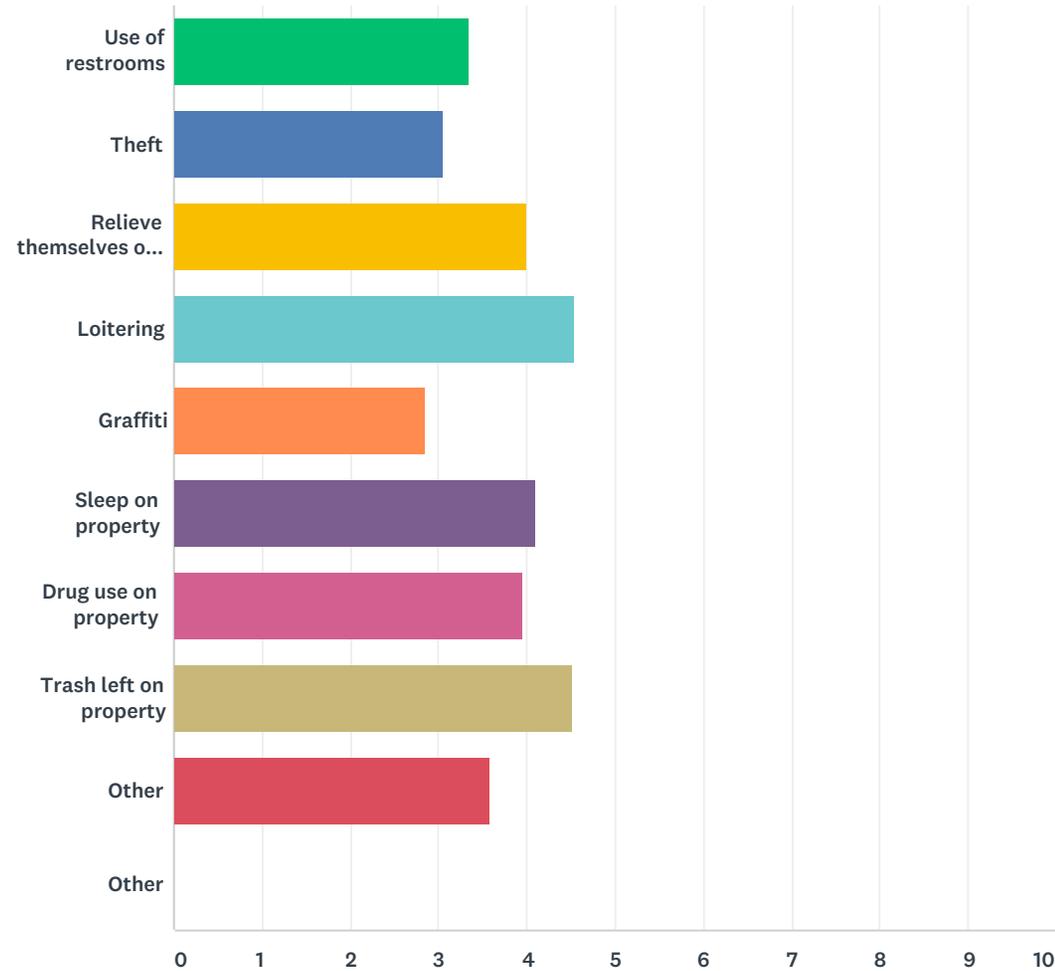


	THEY HELP OUR BUSINESS (1)	THEY ARE SOMEWHAT HELPFUL TO OUR BUSINESS (2)	VERY SMALL ISSUE (3)	NEUTRAL, NEITHER HELPS NOR HURTS OUR BUSINESS (4)	IT IS A PROBLEM (5)	IT IS A BIG PROBLEM (6)	HUGE PROBLEM (7)	TOTAL	WEIGHTED AVERAGE
(no label)	0.71% 2	1.07% 3	2.50% 7	16.07% 45	20.71% 58	21.07% 59	37.86% 106	280	5.70

BASIC STATISTICS				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	7.00	6.00	5.70	1.31

## Q2 In what ways does the Homeless Population affect your Business?

Answered: 196 Skipped: 84

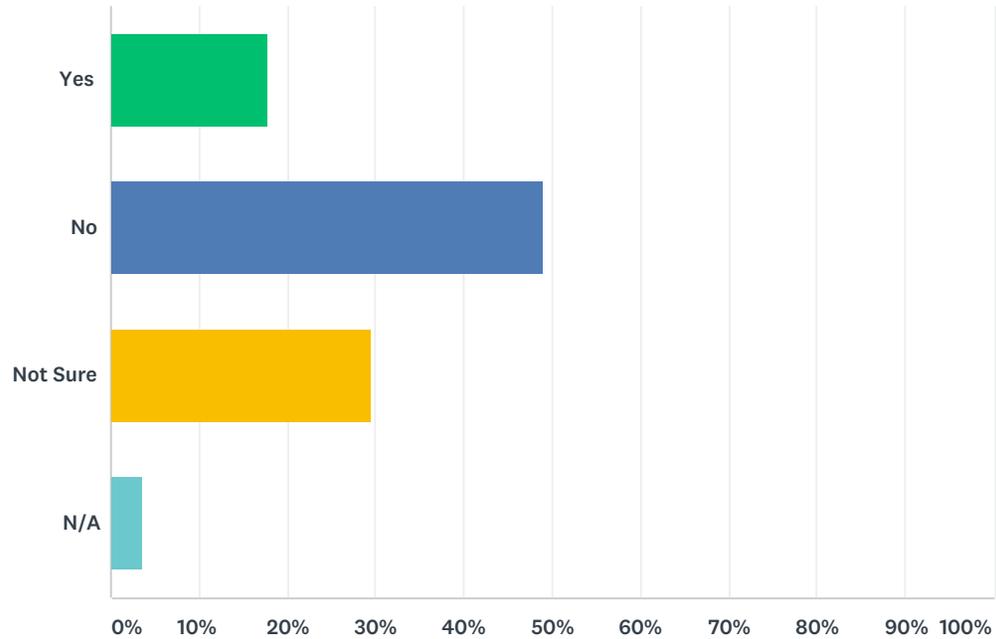


	NEVER	ONCE IN A WHILE	SOMEWHAT FREQUENTLY	VERY FREQUENTLY	EVERY DAY	24/7	TOTAL	WEIGHTED AVERAGE
Use of restrooms	26.70% 51	21.99% 42	14.14% 27	11.52% 22	15.71% 30	9.95% 19	191	3.34

Theft	25.13% 47	33.16% 62	16.04% 30	14.97% 28	3.21% 6	7.49% 14	187	3.06
Relieve themselves on our property	12.17% 23	18.52% 35	19.05% 36	26.46% 50	14.29% 27	9.52% 18	189	4.00
Loitering	5.18% 10	12.44% 24	13.99% 27	23.32% 45	22.80% 44	22.28% 43	193	4.53
Graffiti	33.16% 62	29.95% 56	17.11% 32	8.56% 16	5.88% 11	5.35% 10	187	2.85
Sleep on property	12.50% 24	17.71% 34	8.85% 17	27.60% 53	17.71% 34	15.63% 30	192	4.09
Drug use on property	13.83% 26	18.62% 35	13.30% 25	24.47% 46	15.96% 30	13.83% 26	188	3.96
Trash left on property	6.77% 13	10.94% 21	12.50% 24	22.92% 44	23.96% 46	22.92% 44	192	4.51
Other	26.39% 19	9.72% 7	8.33% 6	18.06% 13	18.06% 13	19.44% 14	72	3.57
Other	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00

### Q3 Do you believe having a supervised public restroom could alleviate the issues in the previous question?

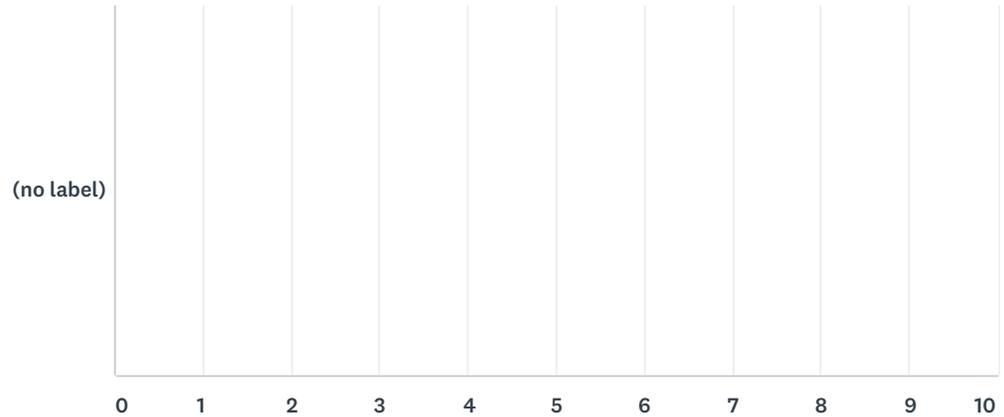
Answered: 196 Skipped: 84



ANSWER CHOICES	RESPONSES	
Yes	17.86%	35
No	48.98%	96
Not Sure	29.59%	58
N/A	3.57%	7
TOTAL		196

## Q4 My Opinion on Supervised Portable Toilets

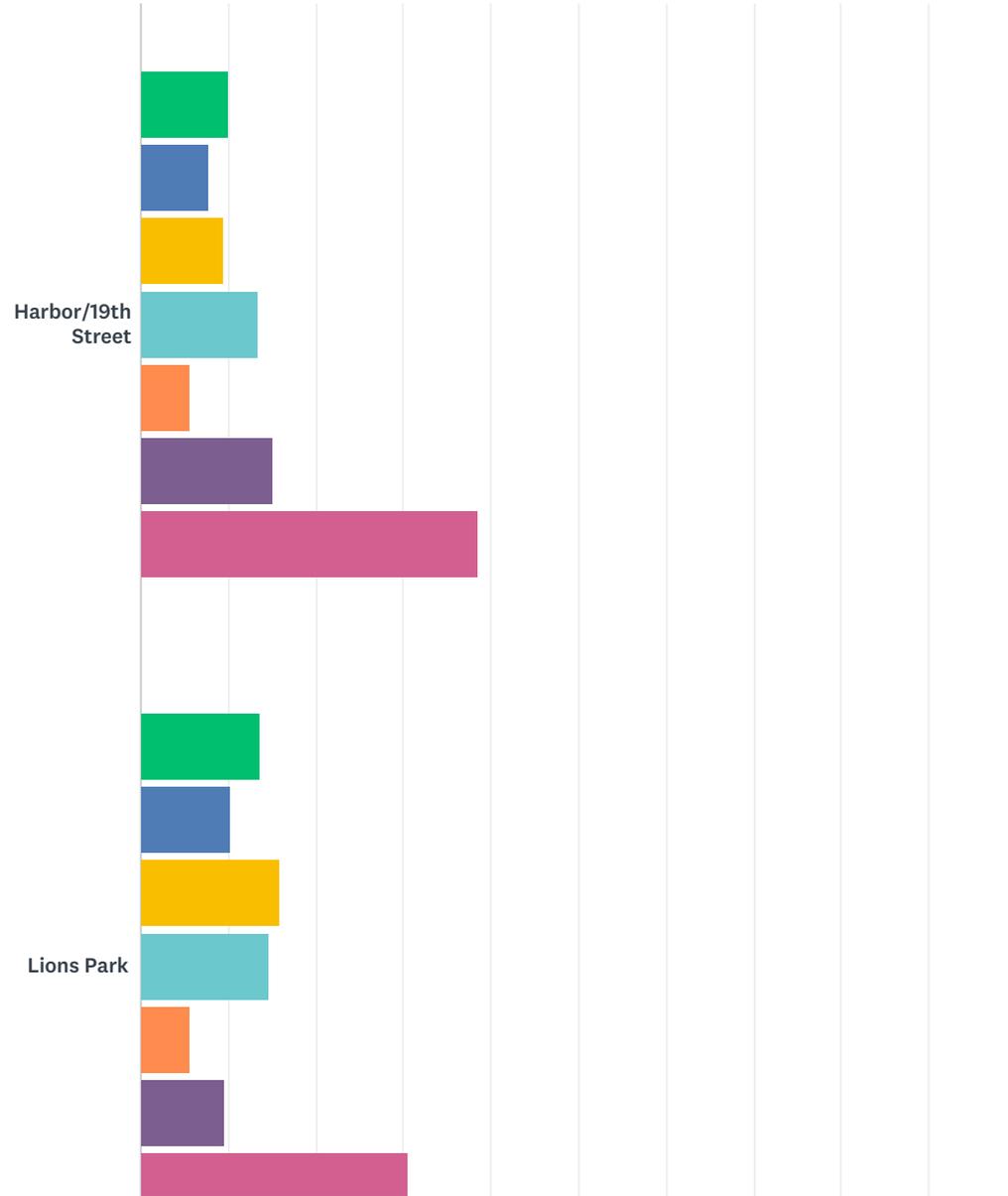
Answered: 195 Skipped: 85

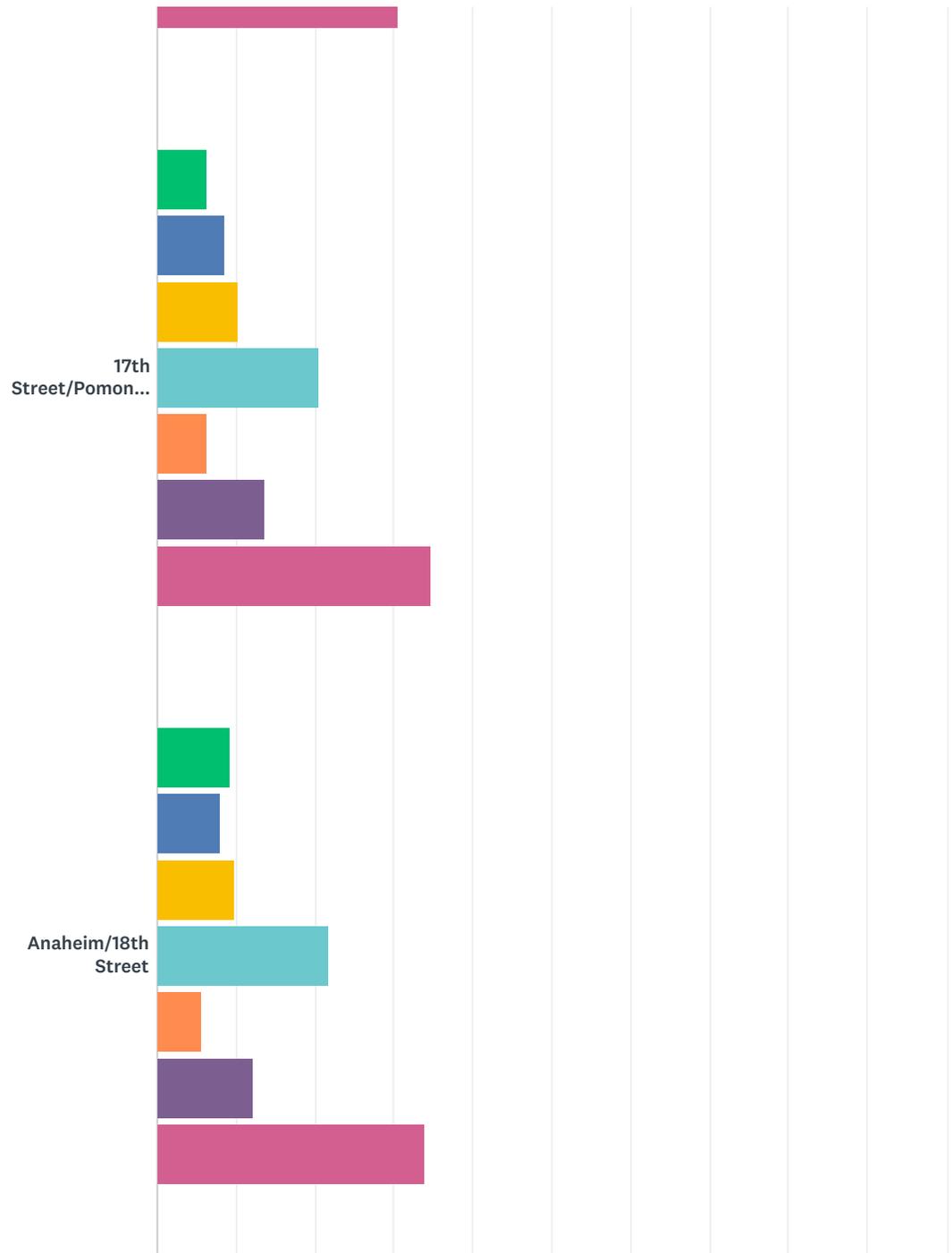


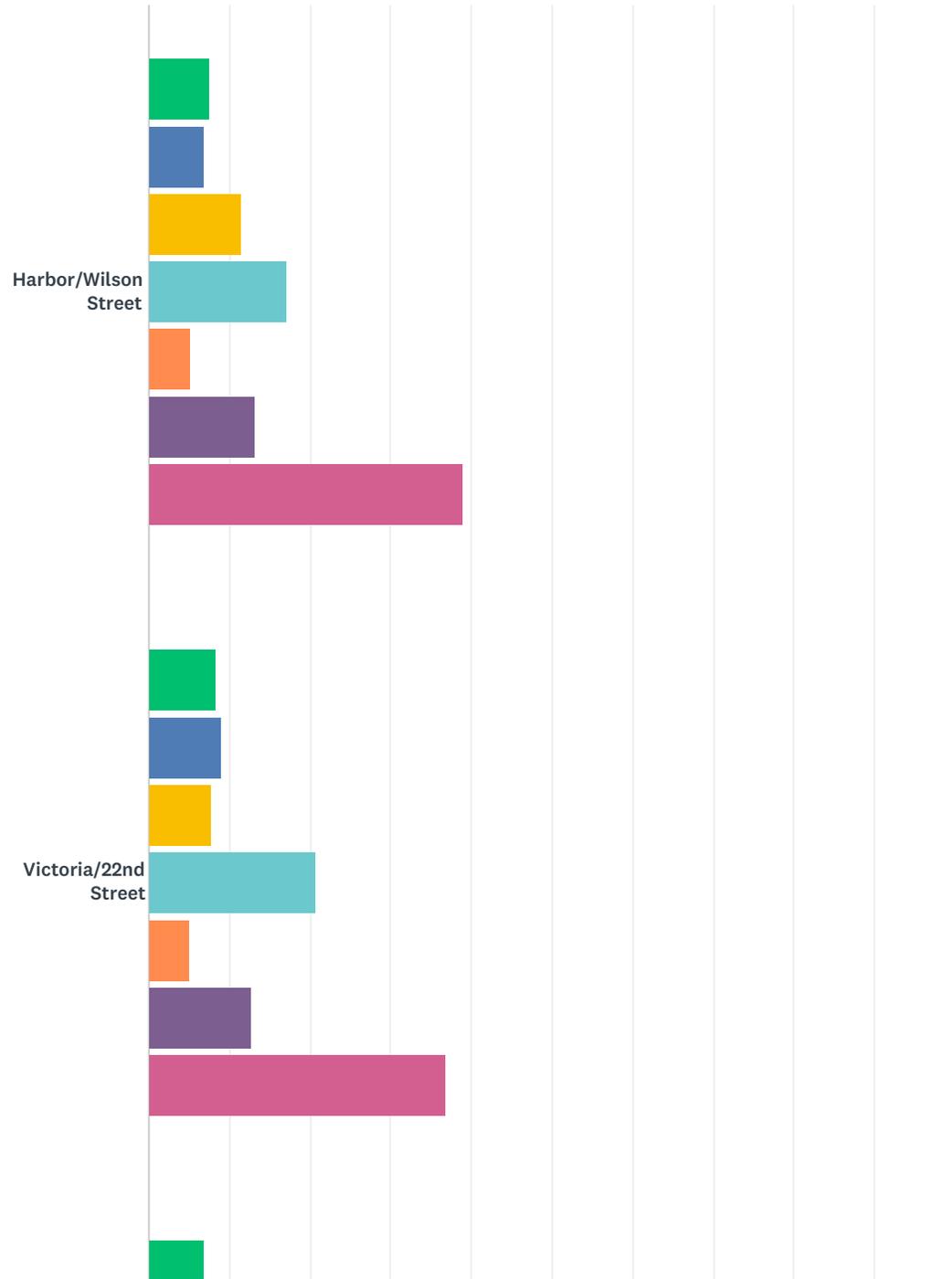
	WISH THEY WERE HERE ALREADY	GREAT	GOOD	NEUTRAL	DON'T LIKE	EXTREMELY DISLIKE	HORRIBLE	TOTAL	WEIGHTED AVERAGE
(no label)	6.15% 12	4.10% 8	12.82% 25	14.87% 29	15.38% 30	8.72% 17	37.95% 74	195	0.00

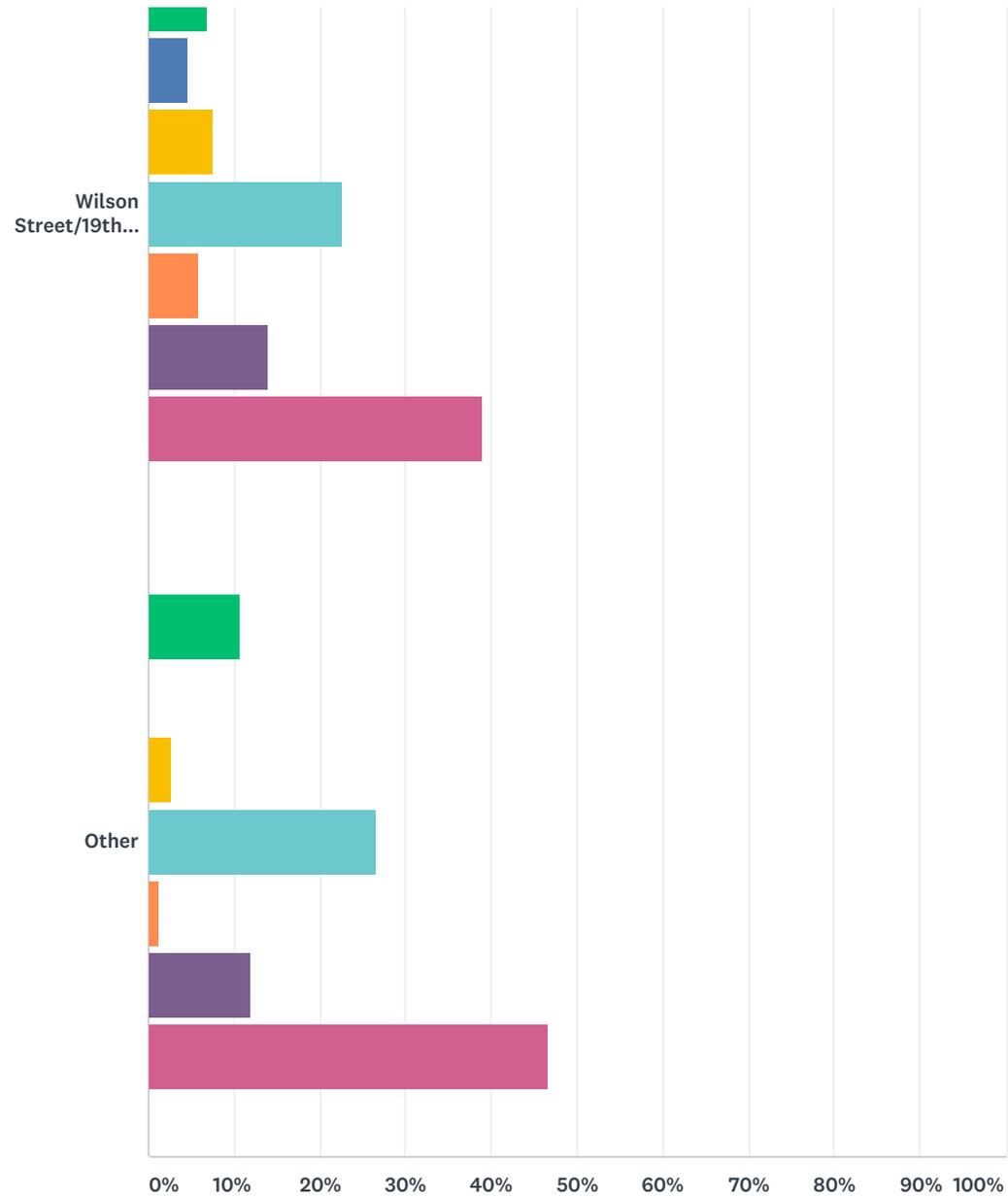
### Q5 Rate the following locations with the greatest need for public restrooms?

Answered: 189 Skipped: 91







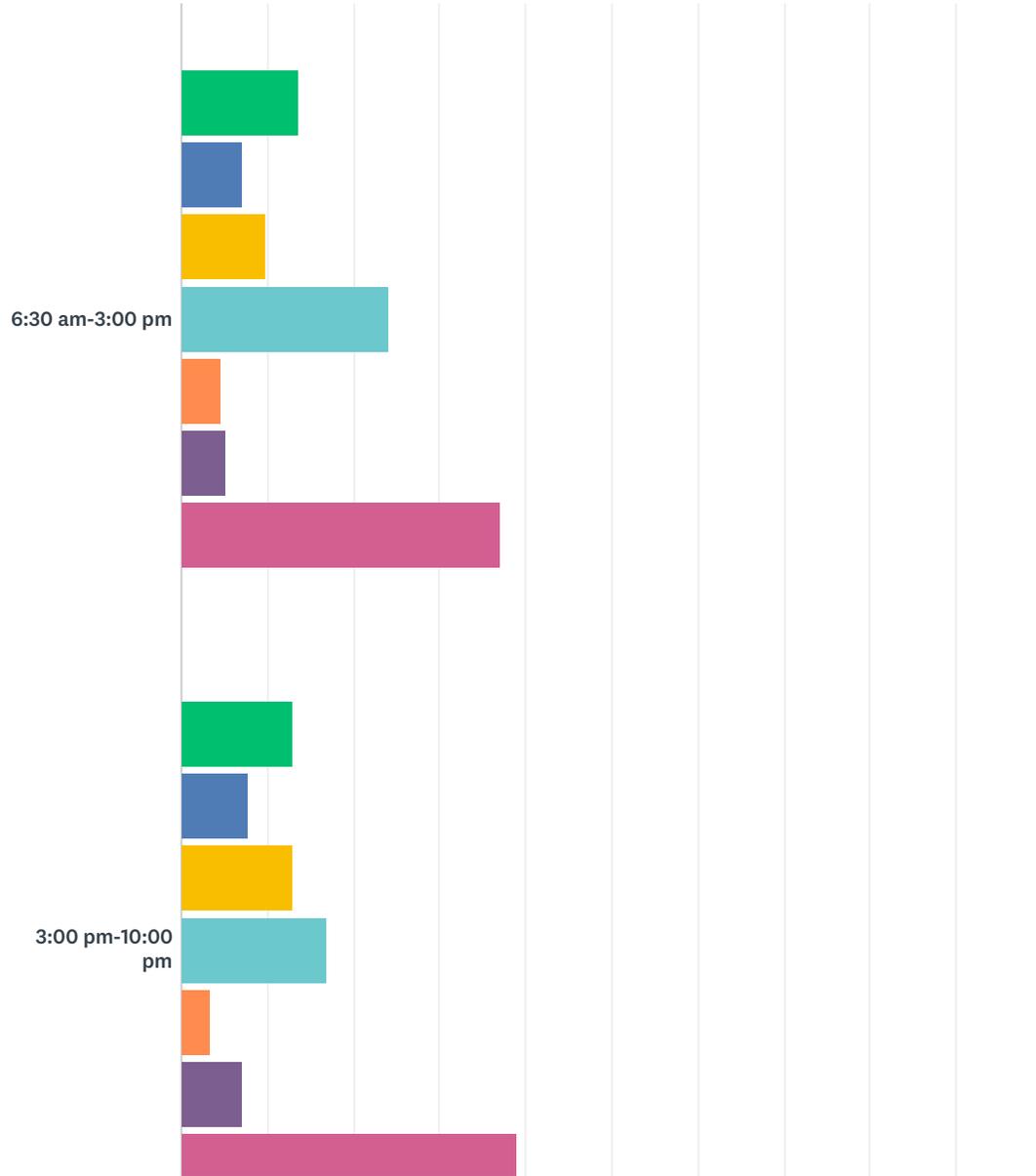


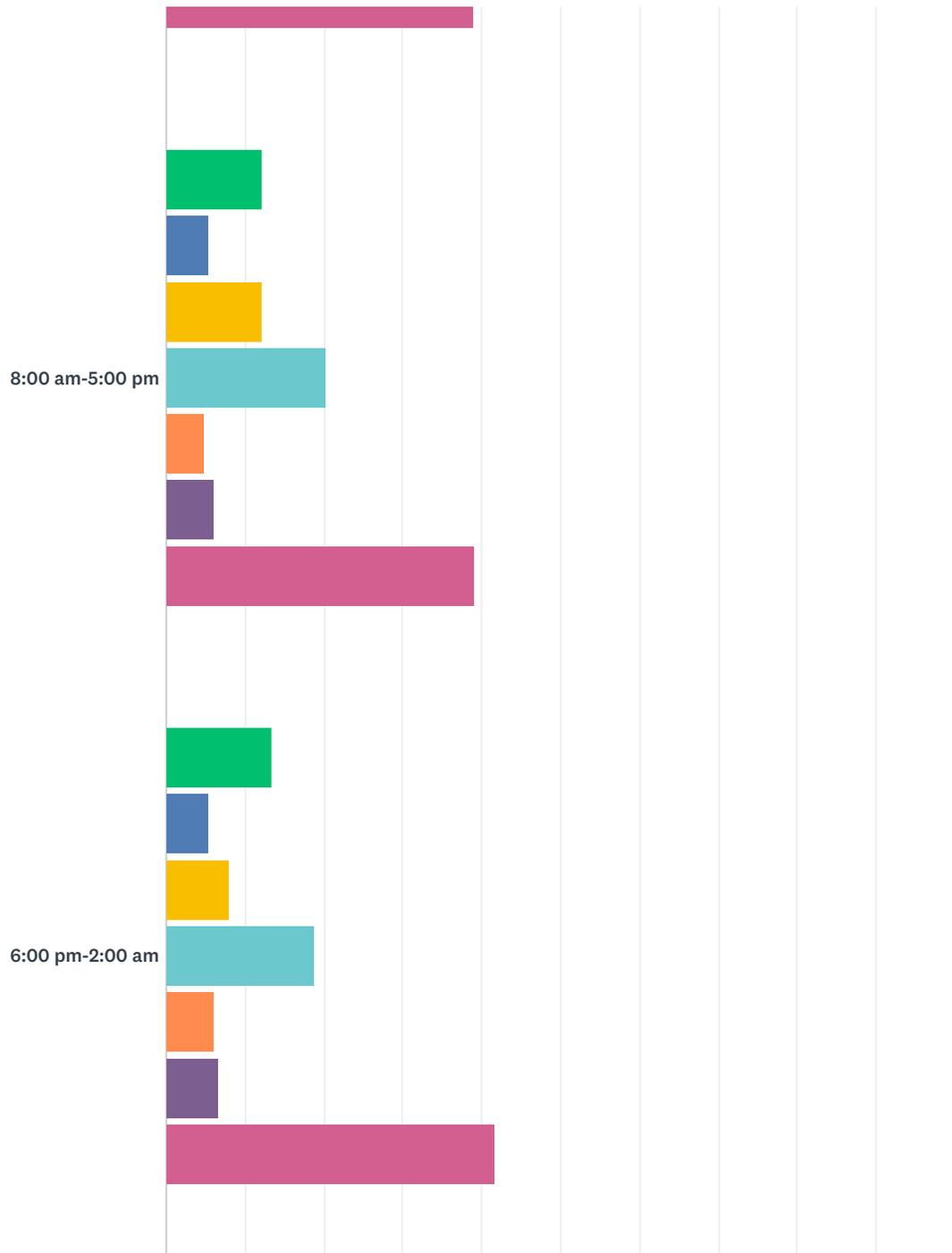
Wonderful Sounds Great Good Idea Neutral Maybe  
Don't Like Very much Dislike

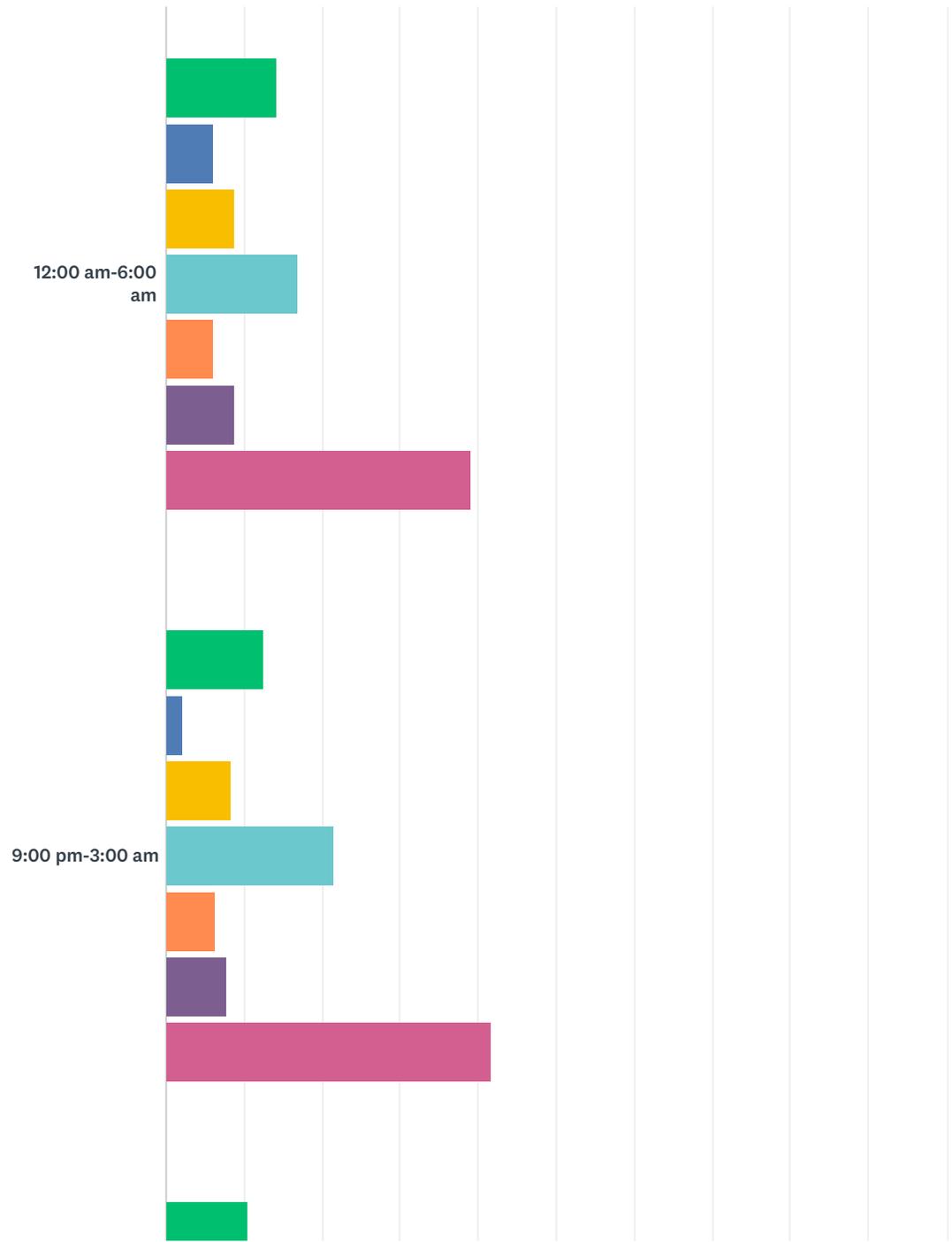
	WONDERFUL	SOUNDS GREAT	GOOD IDEA	NEUTRAL	MAYBE	DON'T LIKE	VERY MUCH DISLIKE	TOTAL RESPONDENTS
Harbor/19th Street	10.06% 18	7.82% 14	9.50% 17	13.41% 24	5.59% 10	15.08% 27	38.55% 69	179
Lions Park	13.56% 24	10.17% 18	15.82% 28	14.69% 26	5.65% 10	9.60% 17	30.51% 54	177
17th Street/Pomona Ave	6.25% 11	8.52% 15	10.23% 18	20.45% 36	6.25% 11	13.64% 24	34.66% 61	176
Anaheim/18th Street	9.20% 16	8.05% 14	9.77% 17	21.84% 38	5.75% 10	12.07% 21	33.91% 59	174
Harbor/Wilson Street	7.43% 13	6.86% 12	11.43% 20	17.14% 30	5.14% 9	13.14% 23	38.86% 68	175
Victoria/22nd Street	8.38% 15	8.94% 16	7.82% 14	20.67% 37	5.03% 9	12.85% 23	36.87% 66	179
Wilson Street/19th Street	6.98% 12	4.65% 8	7.56% 13	22.67% 39	5.81% 10	13.95% 24	38.95% 67	172
Other	10.67% 8	0.00% 0	2.67% 2	26.67% 20	1.33% 1	12.00% 9	46.67% 35	75

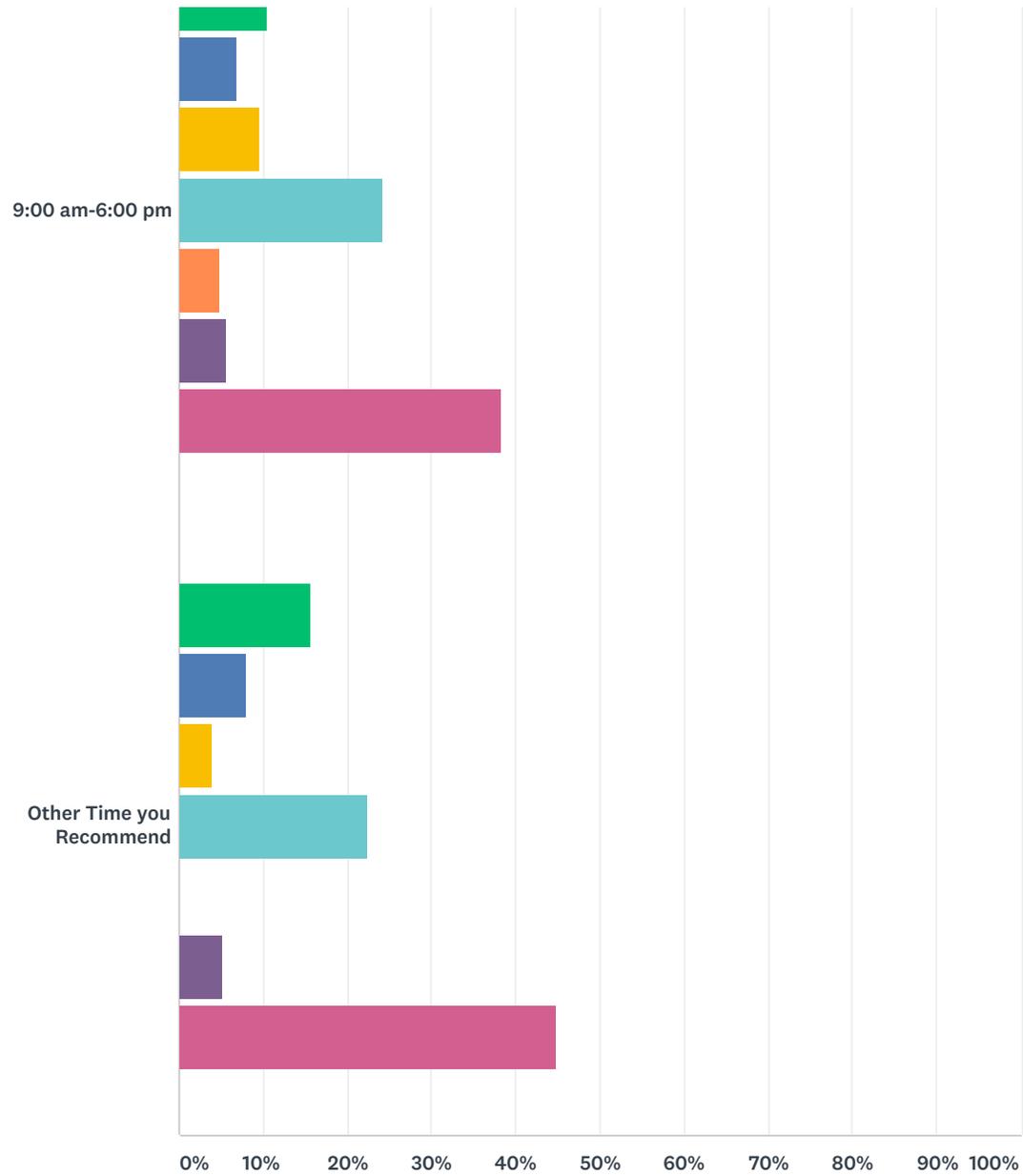
### Q6 In your opinion, what hours would a supervised public restroom be most useful?

Answered: 179 Skipped: 101







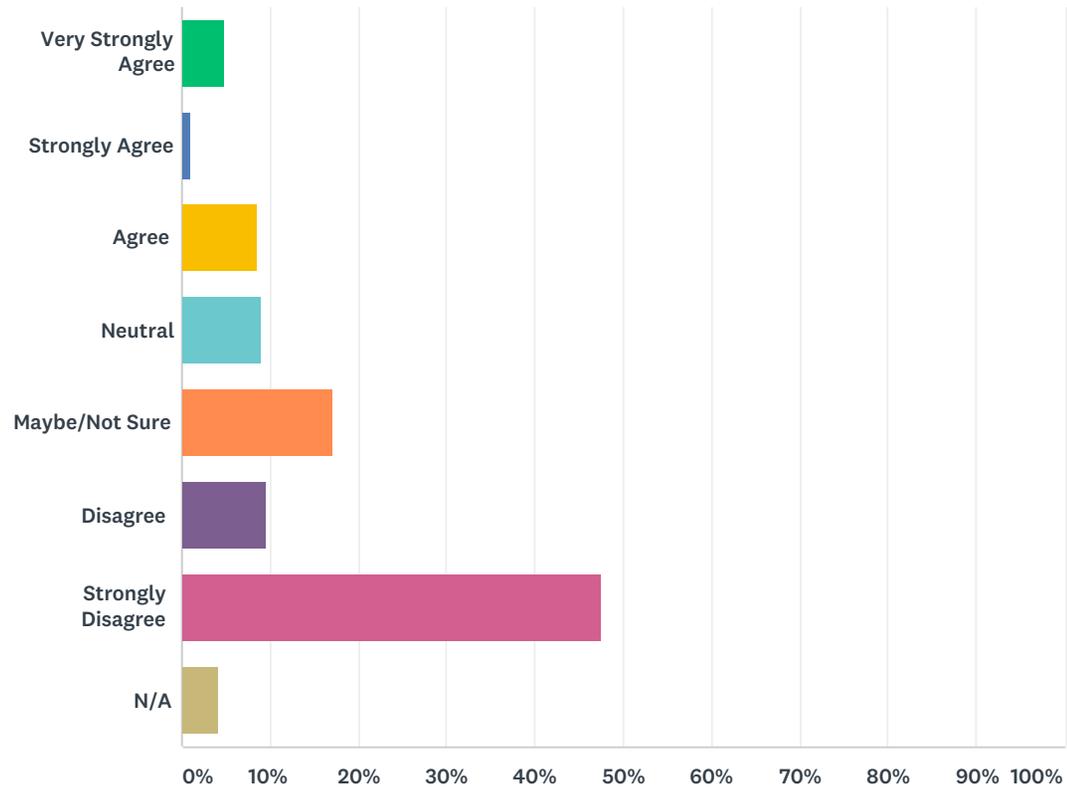


Strongly Like Great Good Neutral Feeling Maybe Dislike Strongly Dislike

	STRONGLY LIKE	GREAT	GOOD	NEUTRAL FEELING	MAYBE	DISLIKE	STRONGLY DISLIKE	TOTAL RESPONDENTS
6:30 am-3:00 pm	13.64% 21	7.14% 11	9.74% 15	24.03% 37	4.55% 7	5.19% 8	37.01% 57	154
3:00 pm-10:00 pm	12.99% 20	7.79% 12	12.99% 20	16.88% 26	3.25% 5	7.14% 11	38.96% 60	154
8:00 am-5:00 pm	12.16% 18	5.41% 8	12.16% 18	20.27% 30	4.73% 7	6.08% 9	39.19% 58	148
6:00 pm-2:00 am	13.42% 20	5.37% 8	8.05% 12	18.79% 28	6.04% 9	6.71% 10	41.61% 62	149
12:00 am-6:00 am	14.19% 21	6.08% 9	8.78% 13	16.89% 25	6.08% 9	8.78% 13	39.19% 58	148
9:00 pm-3:00 am	12.50% 18	2.08% 3	8.33% 12	21.53% 31	6.25% 9	7.64% 11	41.67% 60	144
9:00 am-6:00 pm	10.42% 15	6.94% 10	9.72% 14	24.31% 35	4.86% 7	5.56% 8	38.19% 55	144
Other Time you Recommend	15.79% 12	7.89% 6	3.95% 3	22.37% 17	0.00% 0	5.26% 4	44.74% 34	76

## Q7 I believe that having a supervised public restroom near our business will have a positive impact on our business.

Answered: 187 Skipped: 93

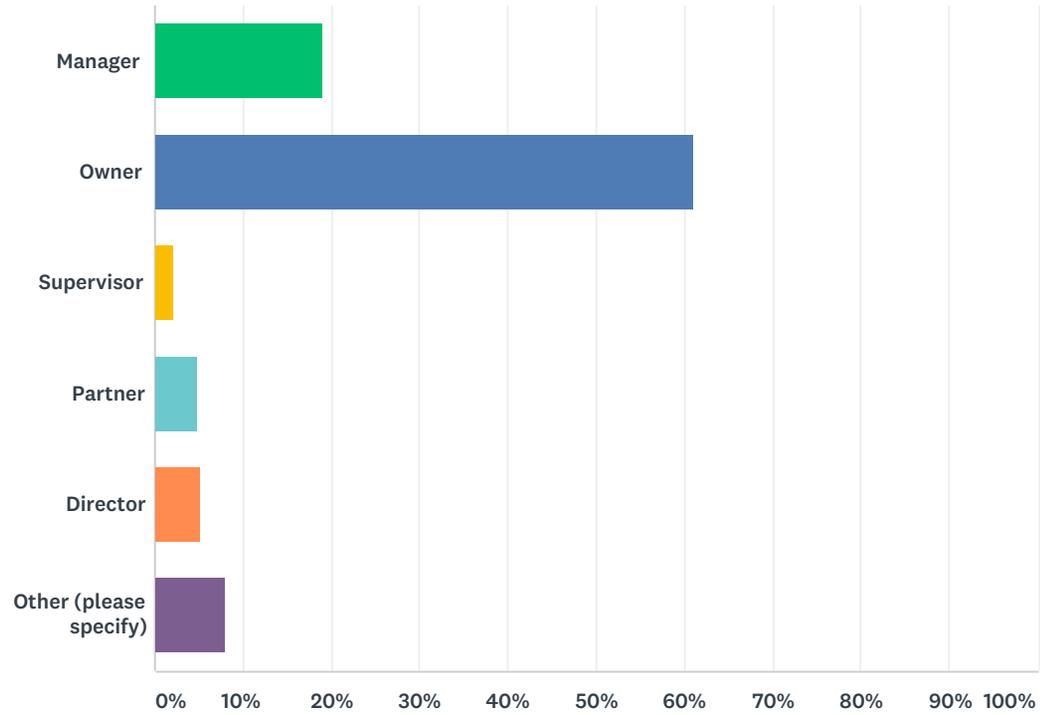


ANSWER CHOICES	RESPONSES	
Very Strongly Agree	4.81%	9
Strongly Agree	1.07%	2
Agree	8.56%	16
Neutral	9.09%	17

Maybe/Not Sure	17.11%	32
Disagree	9.63%	18
Strongly Disagree	47.59%	89
N/A	4.28%	8
Total Respondents: 187		

## Q8 Your Position Title

Answered: 190 Skipped: 90



ANSWER CHOICES	RESPONSES	
Manager	18.95%	36
Owner	61.05%	116
Supervisor	2.11%	4
Partner	4.74%	9
Director	5.26%	10
Other (please specify)	7.89%	15
<b>TOTAL</b>		<b>190</b>

Q2

## In what ways does the Homeless Population affect your Business?

Showing 49 responses to Other

-My alarm system is constantly going off in the middle of the night. I am forced to come to my work because the police need me to sign off on the citezen arrest.

4/25/2018 7:12 PM

-They come in and disrupt my business

4/24/2018 3:20 PM

-digging through garbage cans

4/24/2018 12:28 PM

-One time, a homeless lady came into ask for a cup of water. We gave it to her, and then she stayed around wanting to chat with us. But of course we didn't have the time and with her looking very dirty and smelly, it would be bad for business should customers walk in and the smell. So we just said thank you and we have to get back to work - and it was then, this homeless lady started yelling 'profanity' and even yelling at some customers as she walked outside into the patio area. This is just one incident that I witnessed myself, and I'm only at my store 1-2X per month! Who knows how many other incidents my staff has to deal with and endure. I do hope we come to some sort of solution that of course should be nice and amicable for the homeless people, but at the same time as a small business owner - any bad press or bad experience by our guests, can really slowly kill our business here in Costa Mesa. Thank you for reading.

4/24/2018 12:07 PM

-Goes through dumpster and leaves lot covered in trash.

4/24/2018 12:05 PM

-Make customers uncomfortable and scare me

4/24/2018 11:43 AM

-SCAre customers away

4/24/2018 11:25 AM

-Newport & 21st is avjaven for homeless.

4/24/2018 11:06 AM

-making us and our clients uncomfortable

4/24/2018 10:57 AM

-Drug Exchange/traffic

4/24/2018 10:37 AM

# In what ways does the Homeless Population affect your Business?

-Break into dumpster area for use since it is hidden

4/24/2018 10:03 AM

-Scream out loud scaring my clients in the parking lot

4/24/2018 9:26 AM

-Cutting locks and breaking into bathrooms at night, asking customers for money/food/cigarettes, smoking near patio, loitering near patio, picking fights with my employees, using my water faucets at night, going through the trash, scaring my employees into giving them the bathroom code, stealing bikes from employees two times

4/24/2018 8:07 AM

-Sex on property, bathing themselves on property, threatening to kill customers, following and harassing children.

4/24/2018 7:57 AM

-shower , bother customers, smoking, bad language (racist) to my customers

4/24/2018 7:18 AM

Needles

4/23/2018 9:58 PM

lack of respect for laws and use of parks

4/23/2018 6:14 PM

Stop providing services to homeless

4/23/2018 4:40 PM

Prostitution in front of my house in a truck three times!

4/23/2018 3:03 PM

Masterbating in public in front of children!!!

4/23/2018 1:58 PM

-They try and check in sometimes with little or no money

4/23/2018 1:52 PM

-Trespassing

4/23/2018 1:44 PM

We are not a dumping area for the homeless, it's there choice to be ----

# In what ways does the Homeless Population affect your Business?

-homeless - my vote, get the out of here!

4/23/2018 1:40 PM

-My business is in Newport

4/23/2018 1:00 PM

-Causes people to do business elsewhere.

4/23/2018 12:54 PM

Camped out in front of business, using electrical outlets, and panhandling customers and/or deterring customers from coming in.

4/23/2018 12:49 PM

ASK CLIENTS FOR MONEY 24/7

4/23/2018 12:32 PM

unSafe And Uncomfortable

4/23/2018 12:21 PM

-It's terrible and ruins the city! Why is it sooo bad and it's not bad right in Newport or HB! It's like CM doesn't care. Million dollar homes and homeless people everywhere.

4/23/2018 12:20 PM

-Harassing customers

4/23/2018 12:13 PM

-I just relocated my family and business out of Costa Mesa. The homeless were a huge part of deciding to leave. They are a problem, broke into the apartment next door and they were squatting there. Drug use, violence and overall disturbance were too much to put up with anymore.

4/23/2018 11:44 AM

-Fighting and Screaming between them/ having sex on the property by using our pallets or tiles to hide themselves

4/23/2018 11:40 AM

-Restroom break-ins at night and scattering of feces around the property

4/23/2018 11:39 AM

-Please Solve this problem or people will take their business somewhere – else . Make costa mesa Grat Again . Solve Homeless problem

# In what ways does the Homeless Population affect your Business?

4/23/2018 11:29 AM

-I literally have to go in the back door because they block the main entrance

4/23/2018 11:25 AM

-eat free breakfast, ask money from guests, knock door of guest rooms and solicit drugs

4/23/2018 11:21 AM

-I have more problems with graffiti and not homeless and I have problem with drunk people from the bars and using drugs and peeing and throwing up. Not the homeless by me.

4/23/2018 11:13 AM

-Lack of law enforcement

4/23/2018 11:04 AM

-Incidents with security, police

4/23/2018 10:45 AM

-They force open our trash enclosure that we have locked to deter them from entering for various reasons (hiding, sleeping, etc)

4/23/2018 10:43 AM

-client intimidation

4/23/2018 10:34 AM

Trying to sneak onto roof/premise

4/23/2018 10:28 AM

-scare customers away

4/23/2018 10:18 AM

Being next to a liquor store is a huge problem. The Liquor store sells alcohol to them with no consideration to the results. So the area becomes a center for obtaining alcohol, sleeping and relieving themselves. So long as the drugs are available (or alcohol) the alcoholics will be around.

4/23/2018 10:17 AM

-sleeping over nite-camping

4/23/2018 9:51 AM

-Bathing selves in fountains

4/23/2018 9:50 AM

-Asking for cash

4/23/2018 9:45 AM

-Stay for hours inside or in front of the store, come in and yell and beg for free food

4/23/2018 9:41 AM

-Eyesore